Assessment of the NIST Cybersecurity Framework



Chinstrap Penguin Corp

August 20, 2023

HITRUST



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1. The NIST Cybersecurity Framework Scorecard

The NIST Cybersecurity Framework complements rather than replaces an organization's existing risk management process and cybersecurity program by providing an overarching set of guidelines to provide a minimal level of consistency as well as depth, breadth, and rigor of industry's cybersecurity programs, as shown in Figure 1.

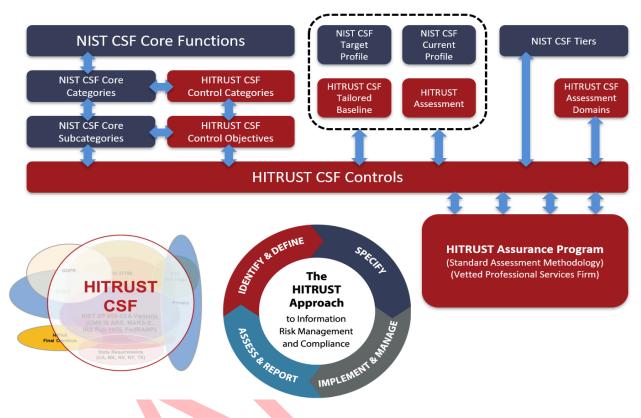


Figure 1. Implementing the NIST Cybersecurity Framework through the HITRUST CSF and CSF Assurance Program

The NIST Cybersecurity Framework Core is essentially a set of cybersecurity activities, desired outcomes, and applicable references that are common across government and industry. The Core presents industry standards, guidelines, and practices in a manner that allows for communication of cybersecurity activities and outcomes across an organization from the executive level to the implementation/operations level, from one organization to another, and from one industry to another.

NIST Cybersecurity Framework Core Functions provide an incident response and recoveryoriented view of an organization's cybersecurity needs; the NIST Cybersecurity Framework Core Categories provide topical groupings of cybersecurity activities related to each of the Core Functions; and the NIST Cybersecurity Framework Core Subcategories provide the specific outcomes intended for each Core Category.

2. Letter of NIST Cybersecurity Framework Certification

August 20, 2023

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Based on the results of a HITRUST® Risk-based, 2-year (r2) Validated Assessment performed by an Authorized External Assessor and documented in a HITRUST Risk-based, 2-year (r2) Validated Assessment Report ("Report"), the following platform and supporting infrastructure of the Organization ("Scope") are supported by an information protection program that is consistent with the objectives specified in the NIST Cybersecurity Framework v1.1:

Platforms:

• Customer Central (a.k.a. "Portal") residing at Pelican Data Center

Facilities:

- Pelican Data Center located in Salt Lake City, Utah, United States of America
- CP Headquarters and Manufacturing located in Las Vegas, Nevada, United States of America
- CP Framingham Manufacturing Facility located in Framingham, Massachusetts, United States of America

More specifically, HITRUST determined that:

- The HITRUST CSF controls specified by the Entity's organizational, system and regulatory risk factors provide a fair representation of its Target Profile, and
- The maturity of the Entity's implemented HITRUST CSF controls, as validated by an Authorized External Assessor and reflected in the HITRUST Scorecard for the NIST Cybersecurity Framework, provide a fair representation of its Current Profile, and
- The aggregated maturity scores for each of the Core Categories meet HITRUST's criteria for certification of the Scope addressed by the assessment.

This certification is valid for as long as the Entity's associated HITRUST Risk-based, 2-year (r2) Certification remains valid but shall not exceed a period of two years from the date of this letter.

A full copy of the HITRUST Risk-based, 2-year (r2) Validated Assessment Report has been issued to the organization listed above. The full Report contains detailed information relating to the effectiveness of information protection controls as defined by the scoping factors selected by



management. It also includes further details on the scope of the assessment, a representation letter from management, testing results, a benchmark report comparing the Organization's results to industry results, details on CAPs required for HITRUST Risk-based, 2-year (r2) Certification if applicable, and the completed questionnaire. Such detailed information can best be leveraged by individuals/organizations who are familiar with and understand the services provided by the organization listed above. If interested in obtaining a copy of the full Report, you will need to contact the Organization directly. If there are questions on interpreting the detailed contents found in the full report, please refer to the document <u>Leveraging HITRUST</u> <u>Assessment Reports: A Guide for New Users</u> and can contact HITRUST customer support at <u>support@hitrustalliance.net</u>.

Additional information on the HITRUST Assurance Program used to support HITRUST's certification of the NIST Cybersecurity Framework can be found on the HITRUST website: <u>https://hitrustalliance.net.</u>

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3. NIST Target and Current Profiles

The HITRUST CSF and HITRUST Assurance Program directly support an organization's implementation of the NIST Cybersecurity Framework by specifying the controls required for its Target Profile and the assessment methodology used to provide reliable assurances about its Current Profile. Figure 2 below depicts the Organization's Target Profile viewed through the lens of the HITRUST CSF control implementation levels and industry segments. The Target Profile specifies an industry acceptable level of due care for the protection of sensitive information as determined by its organizational, system and regulatory risk factors.



The Organization's Current Profile, depicted in Figure 3 below, is determined by the HITRUST Risk-based, 2-year (r2) Validated Assessment used to support HITRUST Risk-based, 2-year (r2) Certification, which is based on a purposive sample of 75 security controls contained in the HITRUST CSF framework. The sample ensures the assessment provides relying parties reasonable assurances about an organization's implementation of the HIPAA Security Rule standards and implementation specifications; AICPA Trust Services Criteria for Security, Confidentiality and Availability; and NIST Cybersecurity Framework Core Subcategories at a reasonable cost to the assessed organization.





Note more robust assurances, if needed, can be provided through a comprehensive assessment of all 135 HITRUST CSF security controls, as scoped by the Organization's risk factors.

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4. HITRUST's NIST Cybersecurity Framework Scorecard

Although the Organization's Target and Current Profiles are expressed in terms of the HITRUST CSF controls, HITRUST certification of the Organization's NIST Cybersecurity Framework implementation is based on the NIST Cybersecurity Framework v1.1 Core and presented via HITRUST's NIST Cybersecurity Framework Scorecard. This Scorecard, presented in Figure 4 beginning on the next page, reflects the aggregated scores for the underlying HITRUST CSF controls as they are mapped by HITRUST to the NIST Cybersecurity Framework Core Subcategories. While HITRUST does its best to ensure the appropriate HITRUST CSF controls are mapped to each of the NIST Cybersecurity Framework v1.1 requirements, we make no representations around the suitability of the mappings as NIST might interpret them.

For more information on the HITRUST approach to assessment and certification, refer to the Risk Analysis Guide for HITRUST Organizations and Assessors, available from <u>https://hitrustalliance.net/documents/csf_rmf_related/RiskAnalysisGuide.pdf.</u>

More information about the controls framework-based approach to risk analysis and the HITRUST CSF as an industry overlay of the NIST SP 800-53 moderate-level baseline can be found in the document entitled Understanding HITRUST's Approach to Risk vs. Compliance-based Information Protection, available from <u>https://hitrustalliance.net/documents/csf_rmf_related/RiskVsComplianceWhitepaper.pdf.</u>

More information on how the HITRUST CSF is used to facilitate an organization's implementation of the NIST Cybersecurity Framework can be found in the Healthcare Sector Cybersecurity Framework Implementation Guide, available on the US CERT Cybersecurity Framework Website at <u>https://www.us-cert.gov/ccubedvp/cybersecurity-framework</u>. (Note the HITRUST CSF can be used to facilitate NIST Cybersecurity Framework implementation for any organization, regardless of industry.)

Scorecard Color Legend

Not applicable to the assessment Requirements met (Avg. score of mapped HITRUST CSF requirements: 70-79.9)

| Function | Status | Category | Status | Subcategory | Status |
|--------------|--------|---|---|--|-------------|
| | | | | ID.AM-1: Physical devices and systems within the organization are inventoriedID.AM-2: Software platforms and applications within the organization | |
| | | | | are inventoried | |
| | | Identify: Asset | | ID.AM-3: Organizational communication and data flows are mapped | |
| | | Management (ID.AM) | | ID.AM-4: External information systems are catalogued | |
| | | | | ID.AM-5: Resources (e.g., hardware, devices, data, and software) are prioritized based on their classification, criticality, and business value | |
| | | | | ID.AM-6: Cybersecurity roles and responsibilities for the entire workforce and third-party stakeholders (e.g., suppliers, customers, partners) are established | |
| | | | | ID.BE-1: The organization's role in the supply chain is identified and communicated | |
| IDENTIFY(ID) | | | | ID.BE-2: The organization's place in critical infrastructure and its industry sector is identified and communicated | |
| | - | Identify: Business Environment (ID.BE) | | ID.BE-3: Priorities for organizational mission, objectives, and activities are established and communicated | |
| | | | | ID.BE-4: Dependencies and critical functions for delivery of critical services are established | |
| | | | | ID.BE-5: Resilience requirements to support delivery of critical services are established | |
| | | | | ID.GV-1: Organizational information security policy is established | |
| | | | ID.GV-2: Information security roles & responsibilities are coordinated and aligned with internal roles and external partners | | |
| | | Identify: Governance (ID.GV) | | ID.GV-3: Legal and regulatory requirements regarding cybersecurity, including privacy and civil liberties obligations, are understood and managed | |
| | | | | ID.GV-4: Governance and risk management processes address cybersecurity risks | |
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| Function | Status | Category | Status | Subcategory | Status |
|----------|--------|--|---------------------|---|--------|
| | | | | ID.RA-1: Asset vulnerabilities are identified and documented | |
| | | | | ID.RA-2: Threat and vulnerability information is received from | |
| | | | | information sharing forums and sources | |
| | | Identify: Risk | | ID.RA-3: Threats, both internal and external, are identified and | |
| | | Assessment (ID.RA) | | documented | |
| | | | | ID.RA-4: Potential business impacts and likelihoods are identified | |
| | | | | ID.RA-5: Threats, vulnerabilities, likelihoods, and impacts are used to determine risk | |
| | | | | ID.RA-6: Risk responses are identified and prioritized | |
| | | | | ID.RM-1: Risk management processes are established, managed, and agreed to by organizational stakeholders | |
| | | Identify: Risk Management Strategy | Management Strategy | ID.RM-2: Organizational risk tolerance is determined and clearly expressed | |
| | | (ID.RM) | | ID.RM-3: The organization's determination of risk tolerance is informed by its role in critical infrastructure and sector specific risk analysis | |
| | | | | ID.SC-1: Cyber supply chain risk management processes are identified, established, assessed, managed, and agreed to by organizational stakeholders | |
| | | | | ID.SC-2: Suppliers and third party partners of information systems, components, and services are identified, prioritized, and assessed using a cyber supply chain risk assessment process | |
| | | Identify: Supply Chain Risk Management (ID.SC) | | ID.SC-3: Contracts with suppliers and third-party partners are used to implement appropriate measures designed to meet the objectives of an organization's cybersecurity program and Cyber Supply Chain Risk Management Plan | |
| | | | | ID.SC-4: Suppliers and third-party partners are routinely assessed using audits, test results, or other forms of evaluations to confirm they are meeting their contractual obligations. | |
| | | | | ID.SC-5: Response and recovery planning and testing are conducted with suppliers and third-party providers | |



| Function | Status | Category | Status | Subcategory | Status |
|-------------|--------|---|--------|---|--------|
| | | | | PR.AC-1: Identities and credentials are managed for authorized devices and users | |
| | | | | PR.AC-2: Physical access to assets is managed and protected | |
| | | | | PR.AC-3: Remote access is managed | |
| | | Protect: Identity Management and Access Control (PR.AC) | | PR.AC-4: Access permissions are managed, incorporating the principles of least privilege and separation of duties | |
| | | | | PR.AC-5: Network integrity is protected, incorporating network segregation where appropriate | |
| | | , , , , , , , , , , , , , , , , , , , | | PR.AC-6: Identities are proofed and bound to credentials and asserted in interactions | |
| | | | | PR.AC-7: Users, devices, and other assets are authenticated (e.g., single-factor, multi-factor) commensurate with the risk of the transaction (e.g., individuals' security and privacy risks and other organizational risks) | |
| PROTECT(PR) | Prote | Protect: Awareness and Training (PR.AT) | | PR.AT-1: All users are informed and trained | |
| | | | | PR.AT-2: Privileged users understand roles & responsibilities | |
| | | | | PR.AT-3: Third-party stakeholders (e.g., suppliers, customers, partners) understand roles & responsibilities | |
| | | | | PR.AT-4: Senior executives understand roles & responsibilities | |
| | | | | PR.AT-5: Physical and information security personnel understand roles & responsibilities | |
| | | | | PR.DS-1: Data-at-rest is protected | |
| | | | | PR.DS-2: Data-in-transit is protected | |
| | | Protect: Data Security | | PR.DS-3: Assets are formally managed throughout removal, transfers, and disposition | |
| | | (PR.DS) | | PR.DS-4: Adequate capacity to ensure availability is maintained | |
| | | | | PR.DS-5: Protections against data leaks are implemented | |
| | | | | PR.DS-6: Integrity checking mechanisms are used to verify software, firmware, and information integrity | |

| Function | Status | Category | Status | Subcategory | Status |
|----------|--------|---------------------------------|---|--|--------|
| | | | | PR.DS-7: The development and testing environment(s) are separate from the production environment | |
| | | | | PR.DS-8: Integrity checking mechanisms are used to verify hardware integrity | |
| | | | | PR.IP-1: A baseline configuration of information technology/industrial control systems is created and maintained | |
| | | | | PR.IP-2: A System Development Life Cycle to manage systems is implemented | |
| | | | | PR.IP-3: Configuration change control processes are in place | |
| | | | | PR.IP-4: Backups of information are conducted, maintained, and tested periodically | |
| | | | PR.IP-5: Policy and regulations regarding the physical operating environment for organizational assets are met | | |
| | | Protect: Information | | PR.IP-6: Data is destroyed according to policy | |
| | | Protection Processes | Protection Processes and Procedures (PR.IP) | PR.IP-7: Protection processes are continuously improved | |
| | | and Procedures (PR.IP) | | PR.IP-8: Effectiveness of protection technologies is shared with appropriate parties | |
| | | | | PR.IP-9: Response plans (Incident Response and Business Continuity) and recovery plans (Incident Recovery and Disaster Recovery) are in place and managed | |
| | | | | PR.IP-10: Response and recovery plans are tested | |
| | | | | PR.IP-11: Cybersecurity is included in human resources practices (e.g., deprovisioning, personnel screening) | |
| | | | | PR.IP-12: A vulnerability management plan is developed and implemented | |
| | | Protect: Maintenance (PR.MA) | | PR.MA-1: Maintenance and repair of organizational assets is performed and logged in a timely manner, with approved and controlled tools | |



| Function | Status | Category | Status | Subcategory | Status |
|------------|----------------------------------|---|--|---|--------|
| | | | | PR.MA-2: Remote maintenance of organizational assets is approved, logged, and performed in a manner that prevents unauthorized access | |
| | | | | PR.PT-1: Audit/log records are determined, documented, implemented, and reviewed in accordance with policy | |
| | | | | PR.PT-2 : Removable media is protected and its use restricted according to policy | |
| | | Protect: Protective Technology (PR.PT) | | PR.PT-3: Access to systems and assets is controlled, incorporating the principle of least functionality | |
| | | | | PR.PT-4: Communications and control networks are protected | |
| | | | | PR.PT-5: Mechanisms (e.g., failsafe, load balancing, hot swap) are implemented to achieve resilience requirements in normal and adverse situations | |
| | | | | DE.AE-1: A baseline of network operations and expected data flows for users and systems is established and managed | |
| | | Detect: Anomalies and | | DE.AE-2: Detected events are analyzed to understand attack targets and methods | |
| | | Events (DE.AE) | | DE.AE-3: Event data are aggregated and correlated from multiple sources and sensors | |
| | | | | DE.AE-4: Impact of events is determined | |
| DETECT(DE) | | | | DE.AE-5: Incident alert thresholds are established | |
| | | | | DE.CM-1: The network is monitored to detect potential cybersecurity events | |
| | | Detect: Security | | DE.CM-2: The physical environment is monitored to detect potential cybersecurity events | |
| | Continuous Monitoring (DE.CM) | | DE.CM-3: Personnel activity is monitored to detect potential cybersecurity events | | |
| | | | DE.CM-4: Malicious code is detected | | |
| | | | | DE.CM-5: Unauthorized mobile code is detected | |



| Function | Status | Category | Status | Subcategory | Status |
|--------------|------------------------------|-----------------------|--|--|-------------|
| | | | DE.CM-6: External service provider activity is monitored to detect | | |
| | | | | potential cybersecurity events | |
| | | | | DE.CM-7: Monitoring for unauthorized personnel, connections, | |
| | | | | devices, and software is performed | |
| | | | | DE.CM-8: Vulnerability scans are performed | |
| | | | | DE.DP-1: Roles and responsibilities for detection are well defined to | |
| | | | | ensure accountability | |
| | | Detect: Detection | | DE.DP-2: Detection activities comply with all applicable requirements | |
| | | Processes (DE.DP) | | DE.DP-3: Detection processes are tested | |
| | | | | DE.DP-4: Event detection information is communicated to appropriate | |
| | | | | parties | |
| | | | | DE.DP-5: Detection processes are continuously improved | |
| | Respond: Analysis (RS.AN) | | RS.AN-1: Notifications from detection systems are investigated | | |
| | | | | RS.AN-2: The impact of the incident is understood | |
| | | | | RS.AN-3: Forensics are performed | |
| | | | | RS.AN-4: Incidents are categorized consistent with response plans | |
| | | | | RS.AN-5: Processes are established to receive, analyze and respond | |
| | | | | to vulnerabilities disclosed to the organization from internal and external | |
| | | | | sources (e.g. internal testing, security bulletins, or security researchers) | |
| RESPOND(RS) | | | | RS.CO-1: Personnel know their roles and order of operations when a | |
| | | | | response is needed | |
| | | | | RS.CO-2: Events are reported consistent with established criteria | |
| | | Respond: | | RS.CO-3: Information is shared consistent with response plans | |
| | | Communications | | RS.CO-4: Coordination with stakeholders occurs consistent with | |
| | | (RS.CO) | | response plans | |
| | | | RS.CO-5: Voluntary information sharing occurs with external stakeholders to achieve broader cybersecurity situational awareness | | |
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| Function | Status | Category | Status | Subcategory | Status |
|-------------|---------------------------|---------------------------------------|--|--|--------|
| | | Respond: | | RS.IM-1: Response plans incorporate lessons learned | |
| | | Improvements (RS.IM) | | RS.IM-2: Response strategies are updated | |
| | | | | RS.MI-1: Incidents are contained | |
| | | Respond: Mitigation | | RS.MI-2: Incidents are mitigated | |
| | | (RS.MI) | | RS.MI-3: Newly identified vulnerabilities are mitigated or documented as accepted risks | |
| | | Respond: Response Planning (RS.RP) | | RS.RP-1: Response plan is executed during or after an event | |
| | | Deceiver | | RC.CO-1: Public relations are managed | |
| | Recover Communications | | RC.CO-2: Reputation after an event is repaired | | |
| | | (RC.CO) | | RC.CO-3: Recovery activities are communicated to internal | |
| RECOVER(RC) | | () | | stakeholders and executive and management teams | |
| | | Recover: Improvements | | RC.IM-1: Recovery plans incorporate lessons learned | |
| | | (RC.IM) | | RC.IM-2: Recovery strategies are updated | |
| | | Recover: Recovery Planning (RC.RP) | | RC.RP-1: Recovery plan is executed during or after an event | |

Figure 4. HITRUST Scorecard for the NIST Cybersecurity Framework